Engineering Section, Operator Licensing Program

presents the

Monitoring and Bacteriological Sampling Course

Monitoring is Required

 The federal Safe Drinking Water Act requires all public water systems to collect and analyze samples for the presence of certain microbiological, bacteriological, and chemical contaminants including inorganic and organic compounds.



Bacteriological Monitoring

- Public Water System Service Fees pay for most drinking water sample collection and analysis.
- Almost all sample analysis is performed at the ADH Public Health Laboratory.
- ADH staff collect samples for chemical, radiochemical, disinfection by product, and many other contaminants that must be monitored.
- <u>Public Water Systems are required to collect monthly bacteriological samples.</u>
- The ADH provides a statewide courier system to transport samples to the public health lab for analysis.



Safe Drinking Water Act (SDWA) Requirements

- Each water utility has full responsibility for collecting and analyzing all bacteriological compliance samples.
- The ADH Engineering Section and Laboratory make every effort to help PWSs meet monitoring compliance.
- All systems must be familiar with their monitoring requirements & schedules.
- Water systems should check with their local County Health Unit concerning drop off times for send samples via the courier system.



Monitoring-Record Keeping Requirements

 Action to correct violations, Public Notices 	3 years
Bacteriological Monitoring Record	5 years
Consumer Confidence Reports	3 years
Variances and exemptions	5 years
• Written reports, sanitary surveys, etc	10 years
• Treatment Operation Reports	10 years
Chemical Analysis Reports	10 years
• Lead and Copper Rule Reports	12 years
• Optimal Corrosion Control Records	.Indefinitely
• Blueprints, Maps, Plans, Easements	.Indefinitely



National Primary Drinking Water Regulations

- Each public water system must take routine samples from the distribution system for microbiological analysis for coliform bacteria.
- The basis for the old 1989 TCR is the testing for coliform bacteria in the drinking water systems.
- The new 2013 RTCR basis is to place more emphasis on correcting sanitary deficiencies that contribute to coliform bacteria in the distribution system and a higher emphasis when E-Coli is detected.



Sample Site Plans

- Routine compliance samples and repeat or replacement samples (resamples) must be collected according to the system's sampling site plan using designated site codes.
- This site plan must be submitted to and approved by the ADH Engineering Section. Systems should regularly review their site plans and submit updates/revisions as needed. (Service area expansions, inactive sites, population changes, etc.)
- Submitting routine or replacement samples that do not match with the systems sampling site place can result in the samples being rejected by the lab.



Why Is A Site Plan Required?

- To ensure your samples are representative of the distribution system.
- A plan documents sampling sites for reference.
- A site plan facilitates planning in case of contamination.
- Required by federal regulations.

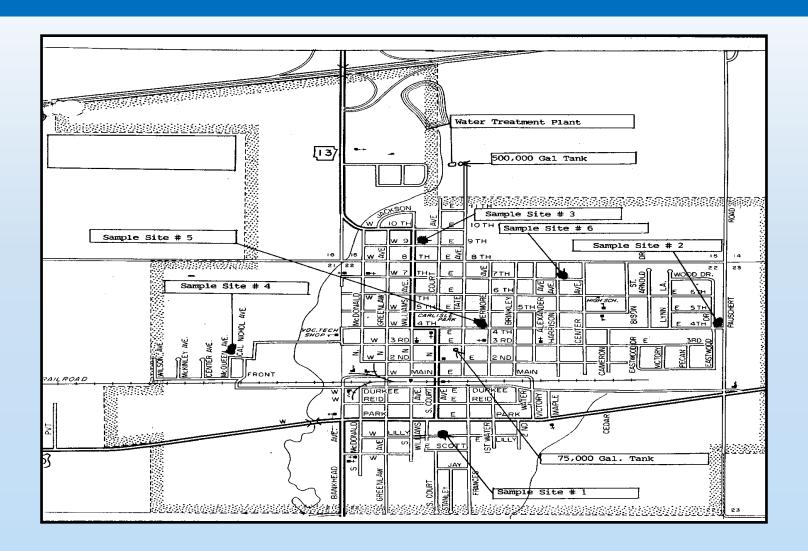


Sample Site Plan Contents

- An overall plan, sketch, drawing, map of the entire distribution system.
- Layout of distribution system lines (mains, laterals, tanks, etc.).
- Points of identification.
- The map should be "good enough" to enable people to find the location relative to roads, streets, etc.



Example Site Plan





Example Site Identification Form

SAMPLING SITE PLAN

SITE IDENTIFICATION FORM

	Anyto	wn Waterwo	orks 001_			
PUBLIC WATER SYSTEM NAME ID #						
SITE NUMBER_1	PWS ID#	SITE#	LOCATION (STREET ADDRESS)			
REGULAR SAMPLE REGULAR RESAMPLE DOWNSTREAM RESAMPLE UPSTREAM RESAMPLE ALTERNATE RESAMPLE	001 B 001 B 001 B 001 B 001 B	001 A 001 B 001 C 001 D	500 Main St ******(SAME AS ABOVE)******* 600 Main St 400 Main St 550 Main St			
SITE NUMBER 2	PWS ID#	SITE#	LOCATION (STREET ADDRESS)			
REGULAR SAMPLE REGULAR RESAMPLE DOWNSTREAM RESAMPLE UPSTREAM RESAMPLE ALTERNATE RESAMPLE	001B 001B 001B 001B 001B	002 A 002 B 002 C 002 D	300 Peach St ******(SAME AS ABOVE)****** 400 Peach St 200 Peach St 250 Peach St			
SITE NUMBER 3	PWS ID#	SITE#	LOCATION (STREET ADDRESS)			
REGULAR SAMPLE REGULAR RESAMPLE DOWNSTREAM RESAMPLE UPSTREAM RESAMPLE ALTERNATE RESAMPLE	001B 001B 001B 001B 001B	003 A 003 B 003 C 003 D	1201 My Lane ******(SAME AS ABOVE)****** 1300 My Lane 1100 My Lane 1250 My Lane			



Site Location Information

SITE NUMBER001	PWS ID#	SITE#	LOCATION (STREET ADDRESS)
REGULAR SAMPLE REGULAR RESAMPLE DOWNSTREAM RESAMPLE UPSTREAM RESAMPLE ALTERNATE RESAMPLE	B B B B B	001 A 001 B 001 C 001 D	*******(SAME AS ABOVE)

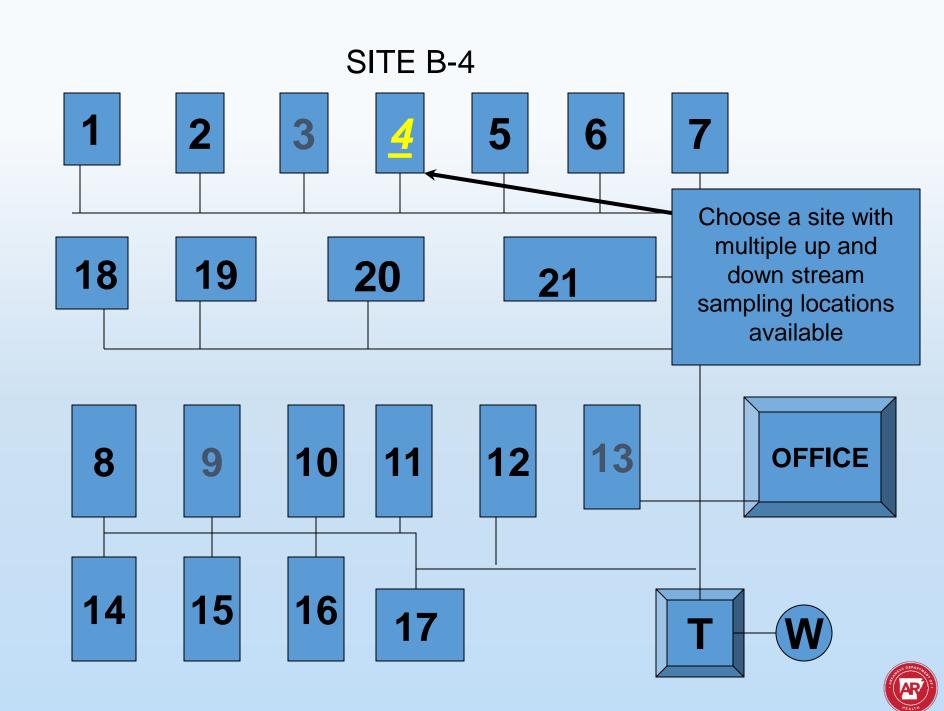
Location information, typically street addresses, must be entered for all four locations.



Bac-T Site Plan

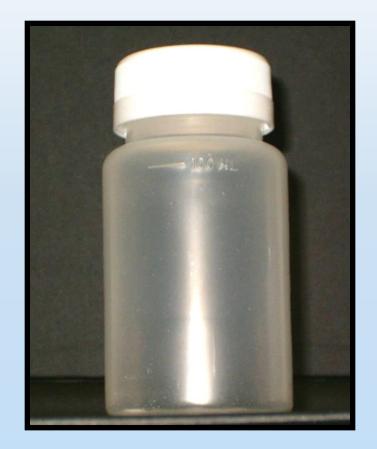
- Routine compliance samples (regular distribution samples) and repeat samples (resamples) must be collected according to the system's sampling site plan using site codes.
- Use of site codes allows the Public Health Laboratory to process and analyze large numbers of bacteriological samples each day.
- Routine compliance samples and resamples without a site code may be rejected by the laboratory.
- A monitoring violation will be issued if the sample site plan is not followed.





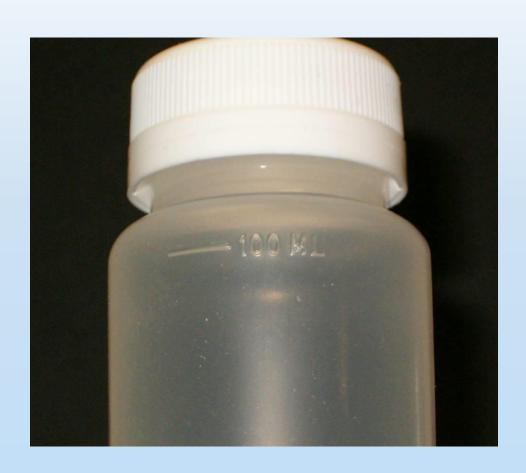
Bac-T Sample Bottle

- Bac-T sample bottles are provided by the ADH.
- No other bottles are accepted for bacteriological sampling.





Sterilization Seal



- Don't use the bottle if the seal is broken.
- Discard the bottle and use another.



Preservation Agent

- To ensure accurate testing, each sample bottle has a sample preservation agent (sodium thiosulfate) present as a small amount of liquid, powder, or solid.
- <u>Do Not Rinse</u> the bottle before sampling.





Check the Expiration Date



- Do not use if past the expiration date.
- Date stamps may occasionally have a different appearance.



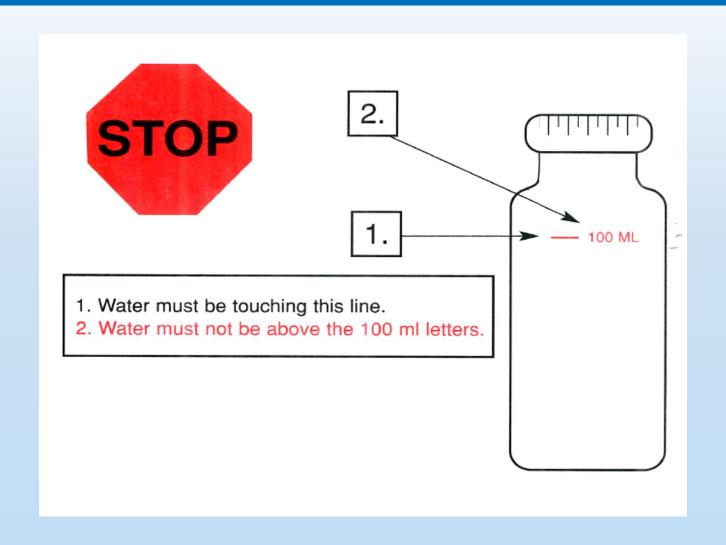
Sample Amount

- In order to be analyzed, the sample must contain a minimum of 100ml of water.
- The bottle must be filled at least to the indicator mark; however, an air space should be left.
- Do not overflow the bottle.





Sample Amount





Responsibility

- Public Water Systems must submit samples monthly.
- Samples must be analyzed in a certified lab.
- Unless otherwise approved by the ADH, all samples must be submitted to the ADH Public Health Lab.
- Failure to receive sample bottles from the Department does not relieve you from required compliance sampling.
- You should contact your ADH District Staff if you experience sampling problems.



Bacteriological Monitoring

- The minimum number of samples to be submitted by a community or non-transient public water system in Arkansas is three (3) samples per month.
- Arkansas Regulations are more stringent than Federal Regulations.



HOW MANY SAMPLES?

 The number of required samples to be submitted is determined by the system's population, but no less than 3 per month.

Population	Min. # of Monthly Samples
3,300 or less	3
3,301-4,100	4
4,101-4,900	5
4,901-5,800	6
5,801-6,700	7
6,701-7,600	8
7,601-8,500	9
8,501-12,900	10
12,901-17,200	15
17,201-21,500	20
21,501-25,000	25
25,001 +	Contact ADH

^{*}For community and non-transient non-community PWS



Split Monthly Sampling

 Ground water systems with a population greater than 4,900 and surface water or surface water influenced systems that collect more than one (1) routine sample each month must split their sample collection into two or more sample periods per month. Preferably every two weeks.



Other Bacti Sampling Requirements

- New Construction
 - Water Mains
 - Treatment Facilities
 - Storage Tanks
- Bacti samples obtained on two separate days must pass before facilities can be placed into service. Collect one sample per sampling point per day on two separate days.
- Investigative (complaints, system function)
- Boil Order



BACTERIOLOGICAL SAMPLING

Collecting The Sample



When to collect samples?

- Systems are required to sample monthly
 - Sample according to your lab schedule
 - Always use your site plan
 - Make sure to label samples appropriately
- Different systems are scheduled to sample on different weeks of the month so that the Public Health Lab will have a more uniform workload allowing them to process a large number of samples each month.



Do not collect samples from:

- Fire hydrants
- Blowoffs
- Yard hydrants with weep holes
- Frost proof faucets
- or swivel type faucets
- Unsanitary hydrants or faucets can result in bad sample results but not because of true water quality.



Collect samples from sites that are:

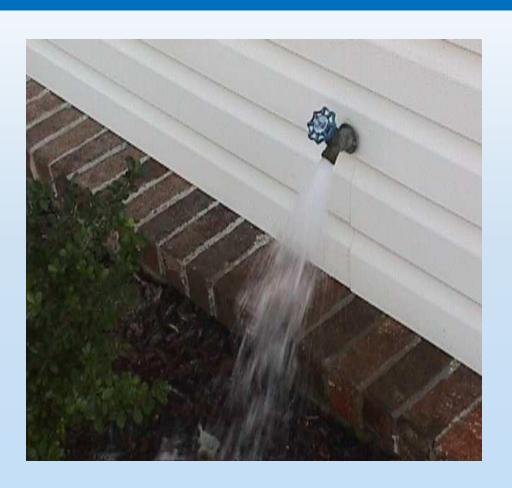
- Used frequently
- Sampling stations
- Indoor sites, if practical
- Non-swivel type faucets
- * Avoid contamination from rain or wind blown dust



The 5 Steps For Proper Bacti Sampling



Step #1: Flush



- Let the water rapidly flow long enough to flush out the lines and secure a representative fresh sample.
- We recommend two (2) minutes or longer.



STEP # 2: Check Chlorine Residual





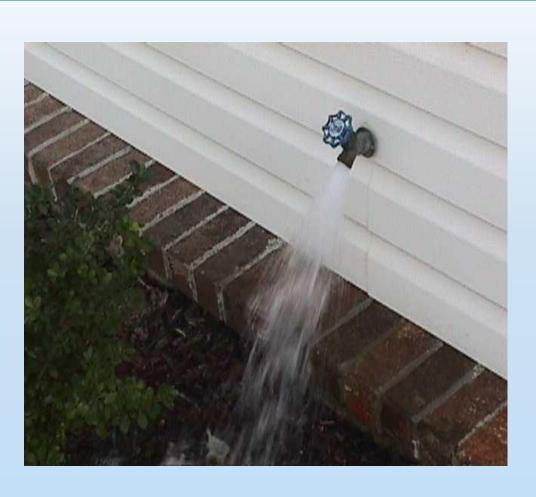
STEP # 3: Decontaminate the Faucet



- Flame the faucet sufficiently to evaporate water.
- Don't flame plastic!
- Vinyl siding is easily damaged!



STEP # 4: Flush Again



- Flush out the heated water.
- ADH
 recommends
 minimum of one
 (1) minute.
- Then slow the flow to a steady non-splashing stream.



STEP # 5: Sample



- Hold the bottle at a slight angle and fill to the indicator mark.
- Avoid letting the water splash against the rim of the bottle, your hands, or near by objects.
- Do not let the bottle touch the faucet or any other object.



Dry the Bottle



- Check for 100 mL mark
- Replace the cap.
- After the cap is replaced wipe any moisture off the outside of the bottle and cap.



The Five Steps to proper Bacti Sampling

- 1. Flush
- 2. Check Chlorine Residual
- 3. Flame
- 4. Flush
- 5. Sample



Fill Out the Sample Collection Form Properly



- Use a permanent pen, pencil, or MyPWS online.
- Make sure you fill it out correctly.
- Don't get in a rush.
- Keep the back page for your records or create a copy.
- Do not use "liquid paper or white-out" on sample collection forms. If a mistake is made, strike through, correct the information, then date/initial form.



Complete the Left Side of the Bacti Form

 The date, Time, Water System, System ID#, Site Code, Location, and Collected by

ARKANSAS DEPARTMENT OF HEALTH Public Health Laboratory, 201 South Monroe Street Little Rock, AR 72205-5425						WATER ANALYSIS-BACTERIOLOGICAL	
DO NOT WRITE DO NOT WRITE IN THIS SPACE		Sample Shipped Via (Laboratory Use Only)			Date and Time Received (Laboratory Use Only)		
	SECTION	1 – Date	and Time Sample	Collected (Red	quired)	SECTION 4 – Sample Type	
MONTH DAY YEAR		HOUR Exact Time	(Must Check Box)		☐ Public Community ☐ Non-community ☐ Semi-Public ☐ Private - \$17 Fee REQUIRED		
SEC	TION 2 - Publ	ic Non	_				
Water System Name		ic, Noii		Water System ID Number (Required) Site Code		SECTION 5 – Source ☐ Well ☐ Surface ☐ Cistern ☐ Spring	
						SECTION 6 – Purpose	
Definite Loc	ation of Sample		City	County Collected By:		☐ Boil Order ☐ Special/Investigation ☐ New Construction	
						☐ Raw Water ☐ Raw Water with Count	
	SECTION 3 -	Private	Submitters, ADH,	Local Health L	Jnits Only	Regular Distribution Sample	
Definite Location of Sample			Collected By:		Resample Type:		
City	County		Note: \$17.00 Fee Per S	ample □ Credit	on File. No Fee Included	Chlorine Residual (circle one) Free or Total	
Send Report	t To:		***************************************			ENVIRONMENTAL HEALTH SPECIALIST ONLY	
'					Swim Beach Investigation		
ocha repon	Name					Swift beach Investigation	



Complete the Right Side of the Form:

WA	TER ANALYSIS-BACTERIOLOGICAL
Date and Time R	Received (Laboratory Use Only)
	ample Type munity
SECTION 5 - S	ource Surface
SECTION 6 - P	urpose
☐ Boil Order	Special/Investigation New Construction Water Raw Water with Count
☐ Boil Order ☐ Rav ☐ Regular Dist Resample Type	w Water Raw Water with Count ribution Sample Repeat Original Lab #
☐ Boil Order ☐ Ran ☐ Regular Dists Resample Type Original Lab # Required	w Water
Boil Order Rav Regular Distr Resample Type Original Lab # Required Chlorine Res	w Water
Boil Order Ran Regular Dist Resample Type Original Lab # Required Chlorine Res	w Water
Boil Order Ran Regular Dist Resample Type Original Lab # Required Chlorine Res	w Water

- Check system type
- In the "Source" section check your source type
- Check what kind of sample it is
- Original Lab# for follow-up samples
- Record chlorine residual



MyPWS Water Bacti Sample Electronic Submittal Program

TRY THE NEW EASY WAY TO SUBMIT DRINKING WATER SAMPLES



Four Easy Steps:

Collect sample
Scan Bottle
Enter information
Ship



WITHIN MINUTES!!



Key Features of MyPWS

Fast

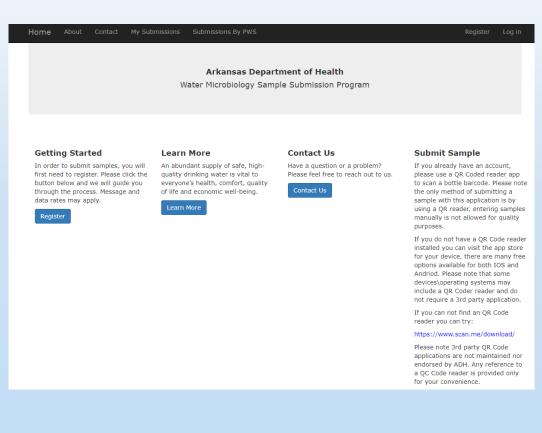
Accurate

Real Time Sample Status and Tracking

No Paperwork



Electronic Data Submission "MyPWS"



- If interested, you must first register as a user.
- Using a smart phone and the phone camera to read a QR code on the bottle, sample information can be submitted that saves time for both the operator and the laboratory.



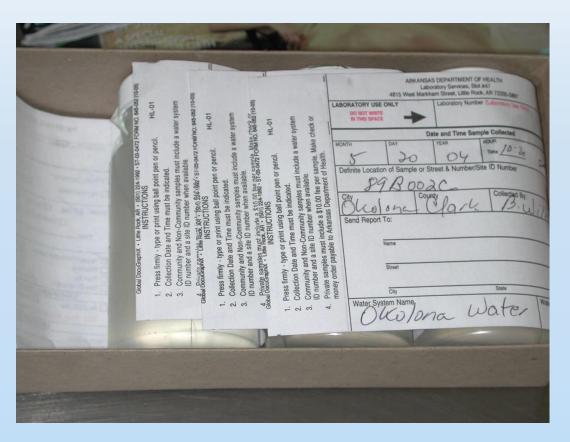
FINAL STEP

- Proofread the form to make sure everything is correct, incomplete forms are usually rejected.
- Curl the form around the bottle so that the writing is turned AWAY from the bottle; replace the bottle and the form in the container, and mail or deliver immediately.
- Make sure you get your receipt from the lab or health unit when you drop off your samples. If the lab does not have a receipt make your own with the date, time, name, and signature of person receiving the samples.



Keep the Forms With the Bottle

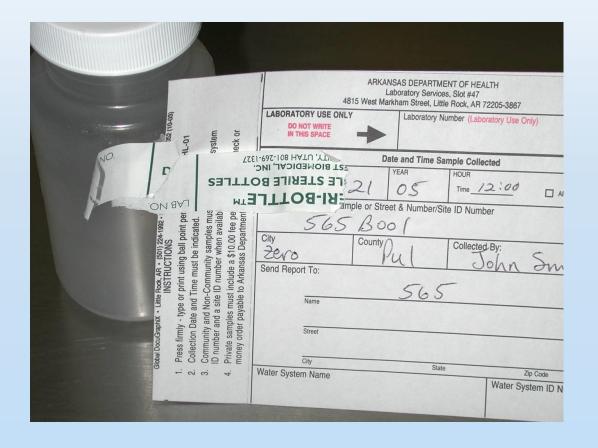
• Three bottles, three papers. Which goes with which, especially when they roll around in shipping.





Attach the Form to the Bottle

- This is a bad example!
- Do not cover the date or any other information with the sticker or tape.





30 Hour Time Limit on Sample



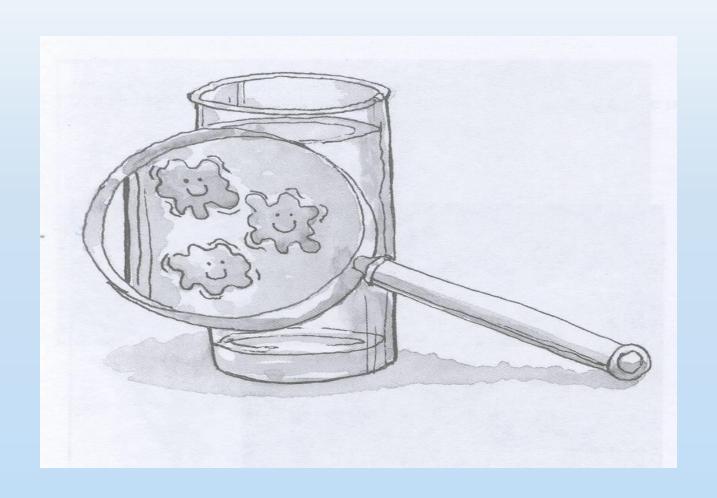
 The sample(s) <u>must be ANALYZED by the</u> <u>laboratory within 30 hours</u> of the time of sample collection or it will be rejected.

The day of receipt by the Lab must be a normal business day - not a weekend or Holiday.

We recommend you collect the sample just prior to delivery.



SAMPLE RESULTS: WHAT DO THEY MEAN?





SAMPLE RESULTS

There are three possible results for your sample

- 1) <u>SAFE</u>(A, Absent)
- 2) <u>UNSAFE</u> (TCP, P, Total Coliform Present, E-coli Present)
- 3) INVALID



SAFE SAMPLES

ODo not have to be replaced
Output



UNSAFE SAMPLES (Present) or (P)

*****MUST BE RESAMPLED*****

Site A - Resample Original site

Site B - Sample Downstream location

Site C - Sample Upstream location



INVALID SAMPLES

- An Invalid sample is neither safe nor unsafe.
- * If a sample result shows that a sample is "Invalid", that sample must be replaced with a sample from the original site where it was collected.



Resamples

- To be taken within 24 hours* of receipt of notice of coliform positive result.
- Must be taken at the same site as the original (plus upstream and downstream sites for Coliform positive.
- <u>Must reference the lab number of the original sample triggering the resamples</u>
- Must be marked resample—repeat (following TCP) or resample—replacement (rejected)
- All Repeat samples to be collected on the same day.



Indicate Original Lab Number When Resampling

<u>Lab no</u> <u>Site ID</u> <u>Site Address</u>	1201 MY LANE	County	Collected Time Received Time Collect	ted by	
1500 6 75 0019B003		INDE	7022014 1130 7032014 742 MW		
Specimen code WEL Purpose	REG <u>Category</u> PUB <u>Rejection</u>	,			
Comments	Chlorine Residual	ults TOTAL COLIFORMS Present			
Discialmer			E. COLi Absent		
		(G)-			
			A		
Public Health	SAS DEPARTMENT OF HEALTH Laboratory, 201 South Monroe Street ittle Rock, AR 72205-5425		WATER ANALYSIS-BACTERIOLOGICAL		
DO NOT WRITE IN THIS SPACE	Sample Shipped Via La	boratory Number poratory Use Only)	Date and Time Received (Laboratory Use Only)		
Date and Tin	ne Sample Collected (Required		Public Community Non-community Semi-Public Private - \$17 Fee REQUIRED		
MONTH DAY YEAR	HOUR (Must Check B	,			
Public/Non	-Community System Use Only		Source: Mell Surface Cistem :	Spring	
Water System Name				Construction	
				Boil Order	
Definite Location of Sample	City County	Collected By:	Resample: Repeat Original	1	
			Replacement 150	0675	
	mitters/Local Health Units Only		<u>-</u>		
Definite Location of Sample	Collected By:				
Oth.	I Notes		ENVIRONMENTAL HEALTH SPECIALIST		
City County	City County Note: Private Submitters Must Enclose a \$17.00 Per Sample Fee			Swimming Pool Swim Beach Investigation LABORATORY USE ONLY	
Send Report To:				lyst's Initials	
Name		2	Unsatisfactory Code		
Address			Analyst Notes (Laboratory Use Only)	-	
HL-01 (R 10/12) City/State/Zip					



Resample Within the Site Plan

Following a sample that is total coliform positive repeat samples must be collected from:

- Sample at original site.
- Sample at a downstream site. (within 5 services)
- Sample at an upstream site. (within 5 services)

Must include original sample number reference

Must follow approved sample site plan



Sampling Site Plan Example

SAMPLING SITE PLAN

SITE IDENTIFICATION FORM

001

Anytown Waterworks

PUI	BLIC WATE	ER SYSTEN	I NAME ID#
SITE NUMBER_1	PWS ID#	SITE#	LOCATION (STREET ADDRESS)
REGULAR SAMPLE REGULAR RESAMPLE DOWNSTREAM RESAMPLE UPSTREAM RESAMPLE ALTERNATE RESAMPLE	001 B 001 B 001 B 001 B 001 B	001 A 001 B 001 C 001 D	500 Main St ******(SAME AS ABOVE)******* 600 Main St 400 Main St 550 Main St
SITE NUMBER 2	PWS ID#	SITE#	LOCATION (STREET ADDRESS)
REGULAR SAMPLE REGULAR RESAMPLE DOWNSTREAM RESAMPLE UPSTREAM RESAMPLE ALTERNATE RESAMPLE	001B 001B 001B 001B 001B	002 A 002 B 002 C 002 D	300 Peach St ******(SAME AS ABOVE)****** 400 Peach St 200 Peach St 250 Peach St
SITE NUMBER 3	PWS ID#	SITE#	LOCATION (STREET ADDRESS)
REGULAR SAMPLE REGULAR RESAMPLE DOWNSTREAM RESAMPLE UPSTREAM RESAMPLE ALTERNATE RESAMPLE	001B 001B 001B 001B 001B	003 A 003 B 003 C 003 D	1201 My Lane ******(SAME AS ABOVE)****** 1300 My Lane 1100 My Lane 1250 My Lane



Repeat Samples

- RTCR Failure to conduct all required Repeat sampling will trigger a Level 1 or 2 assessment as appropriate.
- "Assessments" are required by federal law when triggered by sample results or failure to collect repeat samples and are designed to help identify a cause that can then be corrected.

*E.Coli MCL issued in addition to a Level 2 Assessment trigger if all repeat sampling not conducted after an *E.Coli* positive routine sample.



Repeat Samples

- If any repeat sample is total coliform positive, an additional set of repeat samples must be collected*.
- *The process must be repeated until one complete set is negative, or it is determined that a MCL has been exceeded or an Assessment has been triggered.



ARKANSAS DEPARTMENT OF HEALTH PUBLIC WATER SYSTEM BACTERIOLOGICAL TEST RESULTS

Review the results of each analysis and refer to the table below for the appropriate action for samples used for compliance with the Revised Total Coliform Rule.

	The Revised Total Collion	INTERPRETATION	ACTION REQUIRED 1
A.		The water sample was free of coliform organisms and	No action required
	Total Coliform Absent (A)	safe for drinking purposes at the time of the sampling.	
В.	Total Coliform Present (P)	The water sample contained coliform organisms and may be unsafe for drinking purposes. More than one total coliform positive samples per month for systems collecting less than 40 samples per month, or more than 5% total coliform positive samples per month for systems collecting 40 or more samples per month, constitutes a Level 1 Assessment trigger. If a previous Level 1 Assessment has been triggered within the past 12 months, then a Level 2 Assessment is triggered.	 If the Total Coliform Positive sample is a regular or replacement Routine sample, then three (3) repeat samples must be collected on the same day: one at the original site, site A; one within 5 service connections upstream, site B; and one within 5 service connections downstream, site C. Use the appropriate site identification number including the A, B, or C designation (see your bacteriological sample site plan). Repeats for total coliform repeat samples are not required if a Level 1 or Level 2 Assessment has been triggered.
C.	E. coli Absent (EA)	The water sample was free of E. coli (fecal) bacteria.	If the sample was also total coliform absent, no action required. If the sample was Total Coliform Present, see Line B above
	E. coli Present (EP)	The water sample is contained E.coli (fecal) bacteria and is unsafe for drinking. Any E.coli positive repeat sample, or any total coliform positive repeat sample following an E.coli positive regular sample is an E. Coli Maximum Contaminant Level violation and is considered an acute risk to public health. Issue a boil water notice and provide Notice to your customers of the violation within 24 hours through the electronic media, hand delivery, posting or other method approved by the ADH. A notice template can be provided by the ADH.	See Line B above. Contact your ADH District Engineer or Environmental Specialist immediately. Immediately check the distribution system area represented by the sample for adequate chlorine residual and take remedial action. Systems which have an E. Coli maximum contaminant level will receive a Notice of Violation and will be required to notify their customers of the violation.
D.	Rejected	The water sample was rejected for analysis for various reasons including: Too Old \ Form Incomplete \ No Site ID Form Postdated \ Leaked in Transit Quantity Insufficient \ Unacceptable Container	Collect one replacement sample at the same site.
E.	Unsatisfactory	The water sample or its test result was unsatisfactory for various reasons including: Excessive Chlorine \ Excess Heterotrophic Bacteria Growth	Collect one replacement sample at the same site.
F.	xxx Coliforms/100 ML or xxx E.Coli/100 ML	Raw water sample results	No action required



RESUL T CODE	RESULT MEANING	REPEAT SAMPLES REQUIRED (Yes/No) #	LOCATION of REPEAT SAMPLES (Use Repeat Sample Sites indicated in Sampling Site Plan)	
Α	Coliform Absent	No	No repeat samples needed, sample considered Safe	
Р	Total Coliforms Present	Yes, 3 per site*	Upstream (within 5 service connections of original site), downstream (within 5 service connections of original site), and the original site.*	
<1	< 1 coliform / 100 ML	No	Raw water sample, No repeat samples needed.	
<1F	< 1 Fecal coliform / 100 ML	No	Raw water sample, No repeat samples needed.	
EA	E. coli Absent	No*	No repeat sample needed, but repeat sample could be needed if sample result is also Total Coliform Present.*	
EP	E. coli Present	Yes, 3 per site*	Upstream (within 5 service connections of original site), downstream (within 5 service connections of the original site), and the original site.*	
LA	Lab Accident	Yes, 1 per site**	Site(s) where original sample(s) was collected. Sample results Invalid.***	
LTL	Leaked in Transit	Yes, 1 per site	Site(s) where original sample(s) was collected. Sample results Invalid.	
NSI	No Site Indicated	Yes, 1 per site	Site(s) where original sample(s) was collected. Include proper site code information on sample collection report form. Sample result Invalid.	
QNS	Quantity Insufficien t	Yes, 1 per site	Site(s) where original sample(s) was collected. Sample results Invalid.	
TIP	Test In Progress	No	Test have not been completed or finalized	
Too Old	Too Old	Yes, 1 per site	Site(s) where original sample(s) was collected. Sample did not meet 30 hour time frame. Sample result Invalid.	
INC	Inconclusi ve	Yes, 1 per site	Site(s) where original sample(s) was collected. Test results show too much chlorine. Sample result Invalid.	
FPD	Form Post Dated	Yes, 1 per site	Site(s) where original sample(s) was collected. Error on time collected on sample form. Sample result Invalid.	



BACTERIOLOGICAL SUMMARY REPORT

Division of Engineering Arkansas Department of Health 4815 West Markham Street Slot 37 Little Rock, Arkansas 72205-3867

Tuesday, April 01, 2003

SUNSET WATER ASSOCIATION

PWS ID 472

ANDREW BASS

300 JOHN H JOHNSON BLVD

SUNSET

AR 72364

The following samples were Total Coliform and E. Coli absent, no action is required.

Lab No. Site Site Address DOROTHY WADE County Collected Time Received Time Collected By 3262003 CRIT 800 3272003 3045002 472B001 70 HARVARD 740 ABASS

RESULT TOTAL COLIFORMS ABSENT/100 ML Specimen code WEL **Purpose REG** Category PUB Rejection code

E. COLI ABSENT/1 00 ML

Comment ANALYZED 03/27/2003 10:30 AM Disclaimer

Lab No. Site **Site Address** CORNELIUS WHITAKER JR County Collected Time Received **Time Collected By**

CRIT 3272003 3262003 3045003 472B003 **111 GANNT** 740 ABASS

RESULT TOTAL COLIFORMS ABSENT/100 ML Specimen code WEL **Purpose REG** Category PUB Rejection code

E. COLI ABSENT/1 00 ML

Comment ANALYZED 03/27/2003 10:30 AM **Disclaimer**



Division of Engineering Arkansas Department of Health #815 West Markham Street Slot 37 Little Rock, Arkansas 72205-3867

BACTERIOLOGICAL SUMMARY REPORT

Tuccday, April 01, 2003

Your Water System Your name Your Address Your City, AR Zip

CHECK THE FOLLOWING RESULTS AND IF REQUIRED TAKE THE APPROPRIATE ACTION LIST BELOW

Pws ID XXX

Lab No. Site Site Address SHIRLEY PERKINS County Collected Time Received Time Collected By

3045087 378B001 102 BERNICE DR MISS 3262003 1520 3272003 943 Your Name

Specimen code WEL Purpose REG Category PUB Rejection QUANTITY INSUFFICIENT

Comment

Actions to Take: Collect one repeat sample at the same site.

1 BOTTLE(S) WILL BE SENT TO YOU FOR RE-SAMPLES Additional information is shown in the column (Interpretation) on the back of this form.

ARY PEAN OF THE PARTY OF THE PA

Division of Engineering Arkansas Department of Health 4815 West Markham Street Slot 37 Little Rock, Arkansas 72205-3867

BACTERIOLOGICAL SUMMARY REPORT

Tuesday, April 01, 2003

Your Water System Your name Your Address Your City, AR Zip Pws ID XXX

CHECK THE FOLLOWING RESULTS AND IF REQUIRED TAKE THE APPROPRIATE ACTION LIST BELOW

Lab No. Site Address TRUE VINE CHURCH County Received Time Collected By Your Name 3045001 B002 326 HWY 77 BYPASS CRIT 740 Purpose REG Category PUB Rejection ANALYZED 03/27/2003 10:30 AM Comment Result P TOTAL COLIFORMSPRESENT/100 ML* EA E. COLI ABSENT/100 ML

Actions to Take: Three repeat samples must be collected on the same day, one at the original site, site A; one within 5 service connections up stream, site B; & one within 5 service connections down stream, site C. Use the appropriate site identification number including the A,B or C designation (see your bacteriological sample site plan). Water systems with only one service connection, may collect all samples from the same site.

3 BOTTLE(S) WILL BE SENT TO YOU FOR RE-SAMPLES Additional information is shown in the column (Interpretation) on the back of this form.



Confirmed E-Coli Positive Samples

Acute MCLs

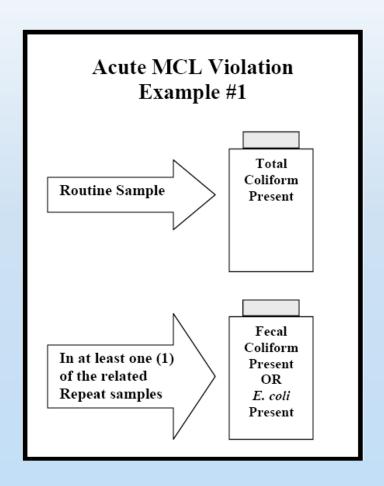
- Confirmed Total Coliform positive repeat sample following an initial *E-Coli* positive sample.
- Confirmed *E-Coli* positive repeat sample following an initial Total Coliform or *E-Coli* positive sample.

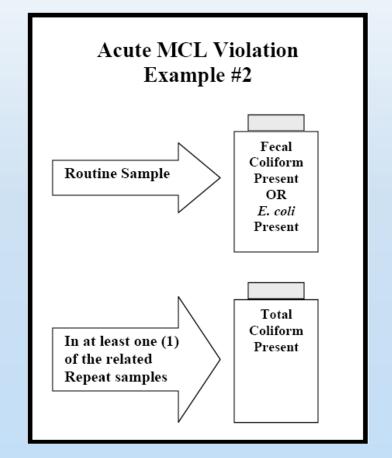
RTCR also includes:

- Failure to take all required repeat samples following an *E-Coli* positive sample.
- Failure to test for *E-Coli* when any repeat sample is Total Coliform positive.



Acute MCL Violation







MCL & MCLG

- Definitions:
- Maximum Contaminant Level (MCL) The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to MCLGs as feasible using the best available treatment technology and taking cost into consideration. MCLs are enforceable standards
- Maximum Contaminant Level Goal (MCLG) The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety and are non-enforceable public health goals.
- Source: www.epa.gov



Acute MCLs

 When an Acute MCL is issued, the system must conduct public notice within 24-hours. The ADH requires the system issue a <u>Boil-Water Advisory</u> to consumers until follow-up samples verify the presence of disinfectant residual and the absence of Coliform bacteria.



Acute MCLs

 The RTCR will also require that a Level 2 assessment of the water system be conducted to identify the possible presence of sanitary defects or monitoring practices and the likely reason for triggering the assessment.



Multiple Coliform Positive Samples

- Trigger levels for Coliform positive samples:
 - Two (2) or more coliform positive samples for systems collecting less than 40 routine samples per month
 - More than 5% coliform positive samples for systems collecting 40 or more routine samples.
- Trigger results in a Level 1 Assessment, if a second trigger occurs within 12 months, a Level 2 Assessment is required



Level 1 Assessments

- A basic examination of the source water, treatment, distribution system and relevant operational practices
- Purpose is to identify the possible presence of sanitary defects, defects in distribution system coliform monitoring practices, and (when possible) the likely reason that the system triggered the assessment.
- Conducted by the Water System



Level 2 Assessments

- A more in-depth examination of the source water, treatment, distribution system and relevant operational practices
- Purpose is to identify the possible presence of sanitary defects, defects in distribution system coliform monitoring practices, and (when possible) the likely reason that the system triggered the assessment.
- Conducted by the State



Assessment Elements

- Minimum elements include:
 - Review and identification of atypical events that could affect distributed water quality or indicate that distributed water quality was impaired.
 - Changes in distribution system maintenance and operation that could affect distributed water quality.
 - Source and treatment considerations that bear on distributed water quality.
 - Existing water quality monitoring data.
 - Inadequacies in sample sites, sampling protocol, and sample processing.



Arkansas Department of Health

RTCR Level 1 Assessment Form

System Name:	PWSID #			
System Type:	PWS Address:			
Operator in Responsible Charge (ORC):				
City, State:				
County:	Sample Site info:			
Person that collected TC samples if different than ORC:				
Address, City, State, Zip:				
Date Assessment Completed:				
Questions (1-4)	Reviewed? (Y/N or N/A)	Issue(s) Found? (Y/N)	Issue Description	Corrective Action Taken (Including Date)
Evaluate sample sitecondition or location of tap -regular use of tap/service -POE/POU -adequate disinfectant le -history of sample resul -softeners				
2. Sample protocol followed and reviewed. -flush tap -remove aerator -no swivel -fresh sample bottles				
3. Have any of the following occurred at relevant facilities of TC samples? -any interruptions or upsets in the treatment process -any reported loss of pressure events -reported vandalism and/or unauthorized access to facilitities -visible indicators of unsanitary conditions reported -Has there been a fire fighting event, flushing operation, seeman				
4. Have there been any recent operational changes to the sy- -sources introduced -treatment or operational changes -maintenance activities -potential sources of contamination				



Arkansas Department of Health

RTCR Level 1 Assessment Form

	Questions (5-8)	Reviewed? (Y/N or N/A)	Issue(s) Found? (Y/N)	Issue Description	Corrective Action Taken (Including Date)		
5. Distribution System -system pressure -cross connection -pump station -repairs	-air relief valves -fire hydrants or blow off -breaks						
6. Storage Tank -screens -security -access opening -condition of tank	-vent -drain / overflow -pressure tank -O&M						
7. Treatment Process -interruptions / upsets -O&M -monitoring							
8. Source - Well -sanitary seal -vent screened -air gap -pump to waste line -cross connection -security	Spring Surface Water -condition of spring development -lake turnover -condition of spring box -security -algae blooms -other impacts						
Additional Comments:							
Name of person completing fo	rm:	Signa	ture:		Date:		
Complete the assessment and submit this form within 30 days to: Engineering Section, Slot 37 Arkansas Department of Health 4815 W. Markham St. Little Rock, AR 72205							
Reserved for State 1. Assessment has been successfully completed. (Y/N & Date) 2. Likely reason for total coliform positives occurrence is established. 3. System has corrected the problem. (Y/N & Date) 4. Was a reset requested and / or granted? - Rationale 5. Name of State reviewer:							



Assessments – Corrective Action

- The PWS must correct all sanitary defects found during the assessment
- For corrective actions not completed by the time the report is submitted, the PWS must complete the corrective actions in compliance with a timetable approved by the State
 - The PWS must notify the State when each scheduled corrective action is taken
- Corrective actions should be completed in accordance with recognized industry guidance and best professional judgment.



Assessments - Violations

- Treatment Technique (TT) Violations
 - PWS fails to conduct required Assessment
 - PWS fails to conduct required Corrective Action(s) identified during the Assessment
 - Public notice required for TT violations.



Assessments - CCR

Annual PWS Consumer Confidence Report (CCR)
must contain information about the number of
assessments required and corrective actions taken,
and, if appropriate, the number of corrective actions
not completed.



SAMPLE RESULTS

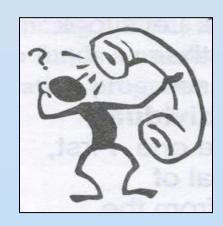
 After you send your sample in you should receive your results in 7-10 working days. If you do not- Call and check on your sample.

Why?

To make sure you will be in compliance.

Because:

- The lab may not have received it.
- It could be lost in the mail.
- Never shipped.
- Or the results may just be behind schedule.





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> Flu shots protect the ones you love.



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В

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Bella Vista - Trafalgar Road Fire

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Blood Pressure (Hypertension)

Blood Pressure (Hypertension) Resources for Patients and the Public

Blood Pressure (Hypertension) Resources for Professionals

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Body Art-Permanent Cosmetics, Massage Therapy & Cosmetology Complaint Form

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Breast Cancer Control Advisory Board

Breast Pumps and Breastfeeding Education

BreastCare Eligibility and Services

BreastCare Program

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BreastCare Providers

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Clean Indoor Air Act *

Community Concerns .

Drinking Water - Safety .

Drinking Water - System & Operators •

Bacti Test Results

Capacity Development

Cross Connection/Backflow Prevention •

Lead and Copper *

Matar Cuctom Forme

HOME / PUBLIC HEALTH SAFETY / DRINKING WATER - SYSTEM & OPERATORS / BACTI TEST RESULTS

BACTI TEST RESULTS

Clicking on a letter in the block below will open a new browser window which will contain a listing of bacteriological sample results for public water systems whose names start with the number or letter indicated. Samples are listed only if the results have been finalized, or if the sample was rejected. Samples in process are not shown!

Only samples received by the Arkansas Department of Health Laboratory in the past 30 days are shown.

Raw water samples are not shown. Construction samples not submitted under the water system's ID number are also not shown

1234567890ABCDEFGHIJKLMNOPQRSTUVWXYZ



Samples will only be shown if results have been finalized or if the sample has been rejected.

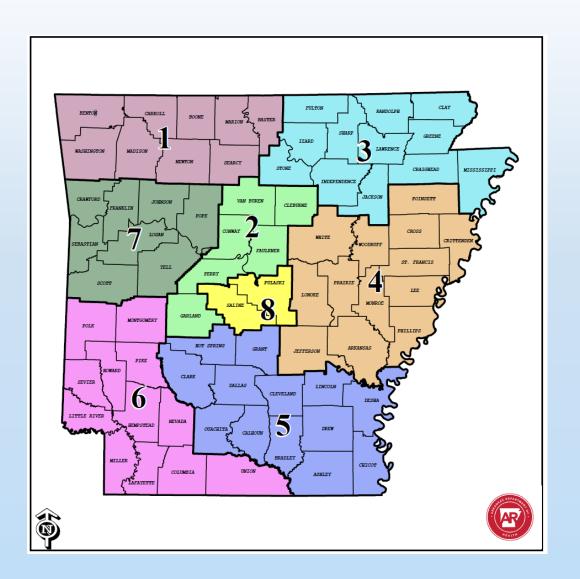
PWS Bacti Results for samples received in the past 30 days

System	PWS	Lab#	Collected	Received	Site ID	Site Location	CollectedBy	Propose	Total Coliform	E Coli	CL2
FAIRCREST WATER ASSOCIATION	544	21054037	9142022	09/15/2022	5448004	ELVIN HELMS, 127 RUSHWOOD RD ELDORADO	GW	REG	Absent	Absent	0.43
FAIRCREST WATER ASSOCIATION	544	21039849	9142022	09/15/2022	5448005	RONNIE COURTNEY , 2848 IRON MTN RD ELDORADO	GW	REG	Absent	Absent	0.36
FAIRCREST WATER ASSOCIATION	544	18075162	9142022	09/15/2022	5448001	LLOYD WOOD, 5423 JCT CITY HWY ELDORADO	GW	REG	Absent	Absent	0.47
FAYETTEVILLE WATERWORKS	569	21100688	9202022	09/21/2022	569ZA1753	ILA & WILSON, FAY	DC	NEW	Absent	Absent	0.7
FAYETTEVILLE WATERWORKS	569	21100372	9202022	09/21/2022	589ZA1755	SHADY & MAPLE, FAYETTEVILLE	DC	NEW	Absent	Absent	0.6
FAYETTEVILLE WATERWORKS	569	21100355	9202022	09/21/2022	569ZA1754	RIVERWALK EAST SAMPLE, FAYETTEVILLE	D GUILD	NI	Absent	Absent	0
FAYETTEVILLE WATERWORKS	569	21100345	9202022	09/21/2022	569ZA1750	VANTAGE APTS FIRE LINE BLDG #4, FAYETTEVILLE	B RUTHERFORD	NEW	Absent	Absent	0
FAYETTEVILLE WATERWORKS	569	21100234	9202022	09/21/2022	569ZA1756	RIVERWALK EAST NORTH SAMPLE, FAYETTEVILLE	D GUILD	REG	Absent	Absent	0



ENGINEERING DISTRICTS

501-661-2623





BACTERIOLOGICAL MONITORING REPORT



BMR

- A copy of all reports and supporting documentation/sample results must be maintained in the water system's files for a minimum of <u>five (5)</u> <u>years</u>.
- The completed form must be submitted to the Engineering Section by the 10th day of the month following measurement.
- Failure to submit form by the 10th can result in a Monitoring and Reporting violation.



Bacteriological Monitoring Report

- Required Information:
 - Date date samples are taken
 - Sample Site # For regular and resamples, samples must be from an approved sample site plan
 - Type of Sample Regular, Resample (Repeat/Replacement), Raw, etc.
 - Disinfectant Residual Residual measured from each site sampled for TCR compliance at the time the bacteriological sample is collected.



PUBLIC WATER SYSTEM - BACTERIOLOGICAL MONITORING RECORD

Arkansas Department of Health / Engineering Section

	PUB MONTH	LIC WATER SY	STEM NAME YEAR		PWSID#					
S	DATE AMPLE LLECTED	SAMPLE SITE #	TYPE -	DISINFECTANT RESIDUAL MG/L (Indicate type)	LAB RESULTS	Lab # (for Sample)	ORIGINAL Lab # (for Sample triggering resample)	DATE RESULTS	RESAMPLE CONTAINERS Date Received	
							_			
_										
=										
_										
certify that the information in this report is true and accurate to the best of my knowledge. I acknowledge that any										
Print Put ar	Printed Name Signature ut any notes or comments on reverse side; make a copy for your records & return to address on reverse side.									



BMR

Type of sample:

- Regular* normal monthly compliance sample/site plan
 - Repeat* repeat (w/ upstream, downstream) for sample that was coliform positive, etc.
 - Replacement *- replacement for sample that was invalid quantity not sufficient, old, leaked in transit, etc.
- Raw (or Triggered Raw) untreated water from the source of supply (Triggered - GWR).
- Boil Order* self explanatory
- Special / Investigative*, New Construction*, Plant Tap*
 - samples submitted for special purposes



^{*}Chlorine Residual - Chlorine residual measured at the tap sampled on the day of sampling, left blank for Raw samples.

BMR

•The licensed operator or operator of record for the water system <u>must sign the form, certifying that the information presented on the form is true and accurate</u>.



Laboratory Information

- The ADH uses the "MMO MUG" or Colilert method to test for total coliform bacteria and E-coli bacteria.
 - Colilert is a reagent that is added to a 100 ml sample. A single cell of coliform bacteria will turn the sample yellow. The presence of a single cell of E-coli bacteria will turn the sample blue under fluorescent light.
 - There is an 18 hour and 24 hour Colilert reagent. The 18 hour reagent can only be used for boil order samples.
 Incubation temperature is 35°C (95°F).



Laboratory Information



Each form is checked for the following info:

- Time/date of collection
- Time critical
- Type of test requested (Regular, Raw w Count)
- Boil Order, Swim Beaches, Privates
- Rejection/Disclaimer criteria



SAMPLE BOTTLE ISSUES

- Do not write on caps and sides of bottles. The ADH laboratory uses this space to write lab numbers for keeping track of samples. Writing on the sides obstructs the view of the samples and also causes fluorescence & interferes with reading the results.
- Do not <u>place labels on the bottles</u> which obstructs the view of the samples and also causes fluorescence.
- Do not <u>use "liquid paper or White-Out" on the sample collection forms</u> (lab slips). This causes extra time in processing for the samples and delays final results. If a mistake is made, strike through the incorrect information, correct, and initial/date form.



Questions?



 Who is responsible for the submission of monthly bacti samples?

A.ADH

B.EPA

C.Water Utility

D.AWW WEA

C. Water Utility



- What ACT requires all public water systems to collect and analyze water samples?
 - A. Taft-Hartley ACT
 - **B.** Safe Drinking Water Act
 - C. Act 333 of 1957
 - D. Glen T. Kellogg Act

B. Safe Drinking Water Act



- What determines the number of regular compliance bacti samples pulled each month?
 - A. Population
 - **B.** License Grade
 - C. THM levels for previous quarter
 - D. Type of disinfectant used
- A. Population



- Bacteriological monitoring records must be maintained for how long?
 - A. 10 years
 - B. Until the next billing cycle
 - C. 5 years
 - D. Forever

C. 5 years



- Failure to monitor for coliform bacteria will result in?
 - A. A boil order
 - B. Double sampling the next month
 - C. Public notification
 - D. Lost bonus points
- C. Public Notification



- A sample site plan must be?
 - A. Submitted to and approved by the ADH
 - B. Submitted by a professional engineer
 - C. 2 pages long
 - D. Submitted and filed with the Governor's Office
- A. Submitted to and approved by the ADH



- How often must Community Public Water Systems submit bacti samples?
 - A. As needed
 - **B.** Quarterly
 - C. When the operator has time
 - D. Monthly
- D. Monthly



• The minimum number of monthly samples that a system can submit?

A. 1

B. 3

C. 5

D. 0

•B. 3



- All sample bottles should be?
 - A. Clear, volumetric and collated
 - B. Supplied by the ADH
 - C. Only reused after washing and air drying
 - D. Filled to the top with no air gap
- B. Supplied by the ADH



- The underlying basis for the Total Coliform Rule is the detection of?
 - A. Germs
 - **B.** Aliens
 - C. Coliforms
 - **D. Diatoms**

C. Coliforms



- Routine compliance samples without a sample site code may be?
 - A. Analyzed first
 - B. Rejected
 - C. Carbonized for later analysis
 - D. Published in the newspaper
- B. Rejected



- All bacti samples must be?
 - A. Held for 2 days
 - B. Pulled by the ADH
 - C. Received by the lab within 30 hours
 - D. Chilled for shipment
- C. Received by the lab within 30 hours



- Bacti bottles should?
 - A. Be rinsed and air dried
 - B. Be disinfected by the operator
 - C. Be stored in a refrigerator
 - D. Have a sterilization seal

D. Have a sterilization seal



- Resamples should be taken?
 - A. Within 24 hours of notice of coliform positive result
 - B. During the next months sample period
 - C. Only during flushing periods
 - D. About 11:00 in the morning
 - A. Within 24 hours of notice of coliform positive result



- If a sample is total coliform positive?
 - A. No resamples are required
 - B. Resamples can only be pulled from alternate sites
 - C. Resamples must be from upstream, downstream, and original site
 - D. Resamples must be from side stream sites
- C. Resamples must be from upstream, downstream, and original site



- An invalid sample is?
 - A. A good thing to have
 - B. Unsafe
 - C. Safe
 - D. Neither safe or unsafe

D. Neither safe or unsafe



- Chemical analysis reports should be maintained for?
 - A. 5 years
 - B. 10 years
 - C. Until notified by mayor
 - D. Until next analysis
- •B. 10 years



- Who is responsible for the submission of compliance bacti samples?
 - A. ADH
 - **B. AR Rural Water Association**
 - C. Water System
 - D. Tiger Woods
- C. Water System



- All repeat samples should be collected?
 - A. By the most senior operator
 - B. On the same day
 - C. On consecutive days
 - D. By the same person as the original
- B. On the same day



- In order to be analyzed, a bacti sample must contain?
 - A. 1 liter of water
 - B. 10 mg/l of water
 - C. Parts water/1 part bourbon
 - D. 100 ml. Of water

D. 100 ml. Of water



- The five steps to sampling are?
 - A. Flame, flush, fill, empty, refill
 - B. Flush, check chlorine, flame, flush, sample
 - C. Flame, flush, flame, flush, sample
 - D. Flame, check chlorine, flush, sample
- B. Flush, check chlorine, flame, flush, sample



- Which of the following results would be considered a safe sample
 - A. LTL leaked in transit
 - B. P- coliform present
 - C. NSI no site indicated
 - D. A coliform absent

D. A - coliform absent



- Failure to receive sample bottles?
 - A. Relieves the system of sampling for the month
 - B. Does not relieve the system from sampling for the month
 - C. Is an indication of safe water
 - D. Is an indication of unsafe water

 B. Does not relieve the system from sampling for the month



Thank you!

Arkansas Department of Health Engineering Section

4815 West Markham Street

Little Rock, Arkansas 72205

Phone (local): 1-501-661-2623

Phone (toll-free): 1-800-462-0599

Fax: 501-661-2032

Email: Safewater@arkansas.gov

Web Site: http://www.healthy.arkansas.gov

